



Telephone numbers can change. If you're having problems getting through, check the number online. Smart phone users with a QR app can scan the QR code, or visit: www.chni.org.uk/advice.html

HOMELESS? NEED HOUSING ADVICE?

EMERGENCY ACCOMMODATION

YOU CAN CONTACT THESE ACCOMMODATION PROVIDERS YOURSELF

The help on offer will depend on vacancies & who they can accommodate. There may not be accommodation available in the area you want, so be prepared to look in other areas. The NIHE and other professionals can refer you to other accommodation.

WO women only **MO** men only **M** single men **W** single women
YP under 25s **C** accepts children - age restrictions apply

NorthWest area	Clarendon @ Ashmore	L/Derry	028 7126 8581	W,C
	Dillon Court	Strabane	028 7188 0739	M,W
	Foyle Haven (alcohol)	L/Derry	028 7136 5259	M,W
	Foyle Valley House	L/Derry	028 7136 2689	W
	Methodist City Mission	L/Derry	028 7130 9388	MO
	SATH First Housing	Strabane	028 7138 3098	M,W,C
	Shepherds View (young parents)	L/Derry	028 7134 4309	YP,C
	Simon Community helpline	N.Ireland	0800 171 2222	M,W
	Strand Foyer	L/Derry	028 7128 1155	YP
	The House in the Wells	L/Derry	028 7126 7957	MO
YASP	L/Derry	028 7137 1849	YP	

Greater Belfast area	Flax Foyer (self referral only if 18+)		028 9059 3301	YP
	Hosford House		028 9046 3482	M,W
	Inverary House		028 9065 2844	M,W
	Life House (pregnant or have a child under 5)		01926 312 272	W,C
	Morning Star House		028 9033 3500	MO
	Ormeau Centre		028 9023 8091	M,W
	Regina Coeli House		028 9061 2473	WO
	Rosemount House (alcohol)		028 9077 9740	MO
	Salvation Army Lifehouse		028 9032 0320	MO
	Simon Community helpline		0800 171 2222	M,W
Utility Street Hostel		028 9032 1132	MO	
Welcome Organisation crisis facility		028 9024 0424	WO	

other areas	Castlehill	Dungannon	028 8772 5860	M,W
	MUST hostel	Cookstown	028 8676 2065	M,W
	Shelter NI SLATE Project	Omagh	028 8226 7010	YP
	Simon Community helpline	NI	0800 171 2222	M,W

If housing is a problem for you or if you are homeless, your first stop should be the Northern Ireland Housing Executive (NIHE):

034 4892 0900

If you need assistance 'out of hours' (outside normal office hours including weekends and Public holidays), telephone:

028 95049 999

Please use this number in an emergency or crisis situation only.

HOUSING ADVICE

Housing Rights Service 028 9024 5640 www.housingadviceni.org
Mortgage Debt Advice Service 030 0323 0310 mdas@housingrights.org.uk

OUT OF HOURS SERVICES

OUT OF HOURS GP / SOCIAL WORK

North & West Belfast	028 9074 4447
South & East Belfast	028 9079 6220
Northern Trust Area	028 2566 3500
Lisburn & Downpatrick	028 9260 2204
North Down & Ards	028 9182 2344
Southern Trust area	028 3839 9201
Western Trust area	028 7186 5195
REGIONAL OUT OF HOURS SOCIAL WORK SERVICE	028 95049 999

DOMESTIC VIOLENCE REFUGES

24 Hr Domestic & Sexual Violence Helpline N. Ireland 0808 802 1414

Text: SUPPORT - 07797 805 839. The helpline is for **ANYONE** regardless of gender, sexuality, etc. If appropriate, you will be referred onto a refuge (available throughout NI). Refuges will accept male children, but age restrictions apply.

Selah House	Carrickfergus	028 9336 3188	W, C
Men's Advisory Project Help Line	Belfast	028 9024 1929; Foyle: 028 7116 0001	
Men's Action Network	Derry	02871 377 777	

OUTREACH & OTHER SERVICES

Multidisciplinary Homeless Support Team (multiple need)	Belfast	028 9033 0433
Homeless Nursing Service	Belfast	028 9504 9554
Homeplus NI (outreach & drop-in)	Belfast	028 9031 1836
Welcome Org. (outreach & drop-in)	Belfast	028 9024 0424; outreach 07894 931 047
Night Support Service (outreach)	L/Derry	075 4010 0208

CHILDREN & YOUNG PEOPLE

Childline	0800 1111
CHALKY FREEPHONE (Children's Law Centre)	0808 808 5678
Housing Rights Service	028 9024 5640
NSPCC (if you're worried about a child)	TEXT 88858 0808 800 5000
VOYPIC Help Line (leaving care)	084 5074 2942

concerned about a child or young person's safety? contact a Gateway Service:

Belfast Trust area	028 9050 7000
Northern Trust area	030 0123 4333
South Eastern Trust area	030 0100 0300
Southern Trust area	080 0783 7745
Western Trust area	028 7131 4090
REGIONAL OUT OF HOURS SOCIAL WORK SERVICE	028 95049 999

FOREIGN NATIONALS

Bryson Intercultural (24 hour advice)	028 9031 5744
Homeplus NI (drop-in)	028 9031 1836
Migrant Centre NI	028 9043 8962

LGB&T SUPPORT

The Rainbow Project, Belfast	028 9031 9030
The Rainbow Project, Derry	028 7128 3030
LGBT Switchboard NI	0808 8000 390

HELPLINES

Samaritans	Freephone 116 123
LifeLine NI	0808 808 8000
Age NI	0808 808 7575
Parenting NI	0808 801 0722
Debt Action	0800 917 4607

TRAVELLERS

An Munia Tober	028 9043 8265
Traveller Floating Support Service	028 9043 6463

DRUGS & ALCOHOL

A list of services (by area) can be found on the Public Health Agency's website: www.publichealth.hscni.net/publications/drug-and-alcohol-directories-services

